PRODUCT SHEET
CREATETEAM

A simple Microsoft Teams app that regulates how a team and its credentials can be created to ensure governance, compliance and adoption.

REGULATING EVERYTHING YOUR EMPLOYEES DO CAN BE A CHALLENGE

Organisations using Microsoft Teams will be aware of the vast collaboration benefits, however, managing this environment can be difficult when there are adoption, governance, and compliance considerations across disparate teams. Whether it's due to a lack of internal technical resource or cultural challenges, organisations commonly experience problems with sprawl, data containment, and efficient functionality of the Teams environment that users are adopting the technology.

CREATETEAM: CREATING TEAMS SUCCESS

CreateTeam addresses these challenges by defining how individual teams are created and who can create them. Delivered via a simple app contained within Microsoft Teams and part of Modality's Teamwork Analytics suite it helps users manage the entire lifecycle of teams to ensure best practice, adoption, and optimum governance and security. This automated approach is powered by Microsoft Graph API and Azure AD for a complete Microsoft environment.

GOVERNANCE, COMPLIANCE AND ADOPTION

RULES   STANDARDS   POLICIES   REQUIREMENTS   REGULATIONS   TRANSPARENCY   LAW

BUSINESS BENEFITS:

- **Promotes security** - having too many teams can result in data sprawl. CreateTeam helps ensure that sensitive data remains in just one team whilst controlling guest access for GDPR compliance.

- **Allows flexibility** - organisations can build team templates to suit individual users based on their job role including security and visibility settings, or multiple channels with associated tabs, apps, and files.

- **A strategic investment** - CreateTeam reduces demands on IT support by managing and automating team creation, so they can focus less on governance and more on strategic projects.

- **Aids user adoption** - accessible from a simple button pinned to the Microsoft Teams dashboard, CreateTeam is simple to use and navigate to encourage user adoption. Email traffic is also reduced, as the creation of multiple and often unused teams is controlled.

- **Enhances collaboration** - by removing duplication of teams within an organisation, CreateTeam eliminates disparate and segregated working as users are encouraged to collaborate and communicate in one team.

CREATETEAM:

- Enables an effective start to the lifecycle management of Microsoft Teams.

- Delivers a standardised approach to using Teams whilst retaining self-service workflows.

- Promotes adoption via a simple to use app contained within Teams.

- Maintains GDPR compliance by reducing the sprawl of sensitive information.

- Minimises IT involvement so organisations can focus on strategic projects.

HOW DOES CREATETEAM WORK?

CreateTeam focuses on three key principals to deliver a seamless user experience:

Create - users can select an existing team as a template or create their own. To ensure best practice, CreateTeam identifies similar teams to avoid duplication and enforces a minimum ownership policy to ensure the team remains actively managed.

Automate - CreateTeam uses Microsoft Graph API to create the team based on the information entered by the user. If a team requires approval (for example it's too close to duplicating others), this can be obtained by simple one-click approval. Organisations can choose who approves these Teams.

Control - organisations can maintain governance and compliance by defining who can create teams that host guest users from outside their domain, whilst still allowing self-service workflows for users.

When used in conjunction with the reporting modules available within the rest of the Teamwork Analytics suite, organisations can benefit from the complete lifecycle management of Microsoft Teams. From the initial setup, through to usage trends and governance over active Teams, and finally highlighting redundant teams that require archiving, the full suite of Teamwork Analytics ensures your organisation remains compliant, while getting the full benefit of the platform.

User interface:
- Authentication provided by Azure AD
- Login using O365 credentials
- App pinned to side bar
- User creates a team with information that adheres to validation rules defined by the system
- Configurable validation rules for each tenant
- Team is created automatically using Microsoft Graph API
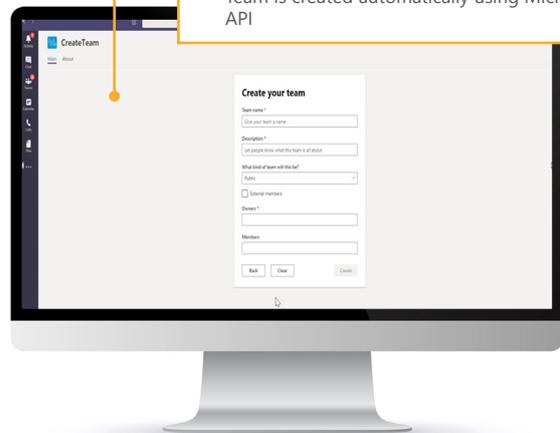
WHY MODALITY SYSTEMS?

At Modality, we understand the common pain points that can sometimes derive from digital transformation projects. We understand that workplace collaboration differs across organisations and generations, and encouraging your teams to work together when they have conflicting priorities and preferred ways of working can be challenging. We're here to help.

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com