

PRODUCT SHEET

FASTTRACK TEAMS ELITE

Elevate your journey to Microsoft Teams with FastTrack Teams Elite

A FOUNDATION FOR TEAMS SUCCESS

Today's business is based on successful teamwork, and organisations that invest in collaboration services are five times more likely to empower their workforce to become more agile, efficient, and secure. However, to achieve successful user adoption and satisfaction, businesses must ensure that both their technical and cultural environment is ready for change.

REALISE THE VALUE OF TEAMWORK

As a global leader in the deployment of Microsoft software and solutions, Modality Systems has a wealth of experience helping organisations successfully transition to Microsoft Teams. Modality is part of the elite league of only 1% Microsoft partners worldwide who can offer the FastTrack service. We can also offer specialist value-add options to really get the most out of your Microsoft Teams investment.

Our FastTrack Teams Elite package augments the standard FastTrack benefit available with Microsoft licenses*. Amplify the standard package of advice and guidance with reporting modules to proactively manage usage,

governance, and security, as well as automation to efficiently encourage best practice organisation-wide.

Let us take your data and automation to the next level with our insight service wrap. Leverage the expertise of our best-in-class consultants, who can provide regular customised analysis of your usage, adoption, and compliance data. Alongside delivering actionable recommendations for the ongoing success of your Microsoft Teams deployment, consultants can provide time on-site to assist in person with your deployment efforts*.

*Conditions apply

WHAT'S IN IT FOR ME?

For IT leaders, Service Owners and Change Managers, FastTrack Teams Elite gives you the information and tools you need to accelerate and maximise the success of your journey:

- Realise the business value of Microsoft Teams
- Examine Microsoft Teams usage across your workforce to drive adoption

- Ensure your Microsoft Teams deployment adheres to governance and security policies across your organisation
- Automate adoption and governance to drive habit change and best practice at scale
- Benefit from data-driven, actionable recommendations
- Deliver increased performance, improved productivity and reduced costs

FASTTRACK TEAMS ELITE VALUE

- Take a data driven approach to adoption and reinforcing business change with score-based reports on Microsoft Teams user activity
- Proactively monitor governance and security compliance across your Microsoft Teams deployment with global reporting that highlights potential issues
- Automate adoption and governance using bots that provide specific action items straight to end-users
- Receive regular and customised adoption, governance and security recommendations from our insight service, remotely and on-site

YOUR JOURNEY TO TEAMWORK SUCCESS

Modality's FastTrack Teams Elite package consists of five elements. The FastTrack bundle of advice and guidance on deploying Microsoft Teams is included as standard. This is enhanced by our reporting modules on usage, governance, and security, plus automation for a low-touch approach to achieving best practice at any scale.

Our reporting modules provide data-led intelligence into the ongoing effectiveness of your Microsoft Teams deployment, and business change is reinforced directly to end-users by innovative bot automation. The insight service wrap also provides a consultant-led shortcut to regular, customised and actionable recommendations for ongoing teamwork success.

FASTTRACK TEAMS ELITE BENEFITS

Recommendations for success

Online advice and guidance for success with Microsoft Teams

Free – included as part of Microsoft license charge

Teams Usage Reporting

- Detailed reports on Teams user activity for the entire workforce
- Filter by group (department, city or office) or by Team
- Score-based reporting allows easy identification of target groups for business change reinforcement
- Track collaboration success over time with trend reports
- Identify champions to assist in driving adoption
- Dive deep into data, even down to a per-user level

Teams Governance and Security Reporting

- Global reporting on adherence to governance and security policies
- Quickly focus remediation efforts with highlighted action items
- Visibility of Public, Private and Hidden Teams
- Monitor external access to your environment with Guest Access reports

- Avoid sprawl with reporting on inactive and potential duplicate Teams

Automation and bots

- Automate best practice tips to regularly target end-users
- Drive best practice from grass-roots level at any scale with minimal admin overhead
- Encourage team owners to archive or delete inactive Teams
- Remind Team owners of their responsibility for the information available to Guests in their Teams
- Notify members if a Team is deleted

Insight service

- Monthly on-site consultancy (UK only, advance booking required) for Microsoft Teams deployment assistance within your organisation
- Regular, remote analysis of Microsoft Teams usage, adoption, governance and security
- Actionable, documented recommendations for improving usage, adoption, governance, and security
- Updates on upcoming Microsoft Teams features and Office365 roadmap

FastTrack Teams Entry is one of three FastTrack value-add packages that we offer for Microsoft Teams success. For information on the other packages, please visit our website.

FastTrack Entry	FastTrack Standard	FastTrack Elite*
Online advice and guidance for success with Microsoft Teams	Online advice and guidance for success with Microsoft Teams	Online advice and guidance for success with Microsoft Teams
Teams Usage Reporting	Teams Usage Reporting	Teams Usage Reporting
Teams Governance and Security Reporting	Teams Governance and Security Reporting	Teams Governance and Security Reporting
Automation and bots	Automation and bots	Automation and bots
	Remote insights	Remote insights
		Monthly on-site consultancy

*Only available in the UK

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com

