

PRODUCT SHEET

SKYPE TO TEAMS MIGRATION PLANNING WORKSHOPS

Your journey from Skype for Business to Microsoft Teams with Modality Systems

MORE THAN JUST AN UPGRADE

Following Microsoft's announcement that Skype for Business Online will be retired in 2021, organisations are being encouraged to upgrade to Microsoft Teams. A hub for teamwork that combines chat, video, calling, collaboration, and other third-party applications, Microsoft Teams takes workforces to the next level of teamwork and productivity. Transitioning from Skype for Business to Microsoft Teams presents a rare opportunity to rethink and improve the way that work happens within an organisation; the resulting productivity gains make the shift far more than just an upgrade.

WE CAN HELP YOUR BUSINESS TO TRANSFORM

Based on Microsoft Office 365 technology, Modality Systems' OneConsultation is a fully managed and fully customisable virtual consultation service that leverages existing Microsoft Teams or Skype for Business deployments. The solution is a highly secure and scalable Azure-based application that can be accessed via one-click from any browser, smartphone, tablet, or PC, enabling users to seek professional support from the comfort of their surroundings. By implementing OneConsultation, organisations can extend the reach of their existing services to cater to all demographics and provide a personable and efficient service.

WHAT'S IN IT FOR ME?

For businesses and IT leaders, our Skype to Teams Migration Planning workshops give you all the information you need to accelerate and maximise the success of your journey from Skype to Teams.



Understand how the business will transform UC and collaboration services



Establish how legacy technology will be affected by the introduction of Teams



Benefit from our expert experience in Adoption and Change Management planning



Receive an actionable, documented approach to your migration

SKYPE TO TEAMS WORKSHOPS VALUE

- Assess and analyse how your workforce currently uses Skype for Business
- Discover the rich feature set that Microsoft Teams has to offer and how your organisation can benefit
- Investigate how meetings are currently used, including the use of audio bridging services, meeting room equipment and endpoints, and VMR integration
- Evaluate organisational readiness for Microsoft Teams telephony, including call recording
- Receive detailed, documented options for all aspects of Skype to Teams migration planning

MOVE FROM SKYPE TO TEAMS WITH CONFIDENCE

Our Skype to Teams Migration Planning workshops are led by our best in class consultants, who are dedicated to fully understanding what modalities are being used in your business, how heavily they are used, and which groups of users are utilising which features. This collated information will help identify user groups that can be migrated easily, and those that require more effort. Also, the same information will be fed into any Adoption and Change Management planning, to help identify and visualise the communications plan, training, adoption, and reinforcement plans.

The workshops cover the following topics:

- Enable key stakeholders to fully understand the purpose, features, and functionality of Microsoft Teams
- Examine the Teams Roadmap to establish upcoming features and how they will be communicated and adopted
- Advice on which Teams features should be enabled by default and which should be enabled on request (i.e. Video/Audio calling, Conferencing)
- Establish who has control of new team creation
- Governance and Security within Microsoft Teams including approval processes, naming conventions, data expiration and protection, information management and other compliance features
- Environmental Evaluation including end-user computing, Change Management, Network/Firewall/Proxy Assessment/VPN

- Network Readiness– Will the existing LAN/WAN support real-time media and what is the impact? How will this be tested?
- Does the chosen Office 365 license cover the requirements gathered?
- How will awareness and training be effectively delivered throughout the organisation to maximise user adoption?
- Who will be involved in the Pilot Phase, and what are the success criteria?
- Production Deployment including pre-requisites and roll-out decisions

Following the workshops and subsequent discussions, Modality will create an options paper to summarise the topics and decisions. This can be used to create a strategy and business case for the use and migration to Teams.

The document will contain:

- Discovery of existing collaboration methods
- Current challenges
- Key identified use case definitions
- Potential technologies/Apps to be used in the solution
- A defined set of planning and migration steps
- Impact on the technical landscape

NEXT STEPS:

Modality helps global organisations realise the business value and transformational impact of Microsoft's evolving communications and collaboration suite. Wherever you are on your journey, we'd love to help you. Contact enquiries@modalitysystems.com or call +44 2033 001 370

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com

