

PRODUCT SHEET TEAMWORK ANALYTICS

Complete Microsoft Teams lifecycle management with CreateTeam app, advanced Power BI reporting and automated notifications and actions.

THE MICROSOFT TEAMS CHALLENGE

Technology enabled collaboration and the ability to work anywhere is a vital requirement of the Modern Workplace. The breadth and sophistication of products such as Microsoft Teams provides a variety of features including chat, document sharing, application integration, business workflow automation and video conferencing with enterprise-grade security on a single cloud platform.

As organisations migrate to Microsoft Teams, IT service owners are being assigned the complex task of ensuring widespread adoption and monitoring the usage of a new, innovative, and multi-function product, whilst ensuring optimum governance and security. At the same time, they are expected to understand, deliver, and measure the wide-ranging business benefits of modern collaboration.

ENSURING MICROSOFT TEAMS SUCCESS: TEAMWORK ANALYTICS

Teamwork Analytics has been designed to address the diverse challenges of collaboration in the Modern Workplace.

The powerful combination of CreateTeam app, Automation and sophisticated Power BI reporting provides a complete solution for lifecycle management of Microsoft Teams. CreateTeam standardises the setup of new teams, Automation reinforces best practice and compliance, while reports deliver profound insight into adoption, usage and security, delivering personalised data to improve collaboration.

TEAMWORK ANALYTICS: THE BENEFITS

The data-driven approach of Teamwork Analytics provides a completely visible and self-managed solution for Microsoft Teams, enabling IT to focus on strategic tasks and demonstrate their wider value to management, without the distraction of Teams admin.

- **Total transparency** - enables service owners to gauge adoption, understand behaviour, identify compliance issues and discover key value-drivers.
- **Full governance** - forces standardisation and central management of teams, allowing the removal of duplicate and redundant teams to prevent unnecessary 'sprawl'.
- **Complete security** - enables the monitoring of cross-company communication, reducing the risk of data breaches and GDPR issues.
- **Containment of Shadow IT** - actionable insights drive adoption of Microsoft Teams and reduce User reliance on non-compliant consumer technologies, such as WhatsApp.
- **Cost savings and efficiency** - automated messages and actionable report data improves workflow and drives down costs.
- **Ease of deployment** - Teamwork Analytics can be easily implemented with a little support from Modality Systems. Optionally, Modality offers an ongoing service whereby our team of experts can interpret insights, deliver personalised action plans and compile reports.

HOW IT WORKS

Teamwork Analytics maximises the value of Microsoft Teams at every stage of its lifecycle. Setting teams off on the best path to productivity, CreateTeam enables team creation based on User permissions and in-house governance. Users can select from templates, or build their own team, confident that appropriate guardrails are in place to support them.

Constant monitoring of teams by the Automation bot reinforces policy and best practice, notifying Users to realign with rules agreed to at the point of creation. Throughout the journey, Teams reports provide a clear view of activity and behaviour, highlighting actionable insight for optimal adoption and compliance. Security is paramount; data is collected from Microsoft Graph API, stored in your Microsoft Azure and visualised using Microsoft Power BI, delivering a personalised analytical solution.

CreateTeam

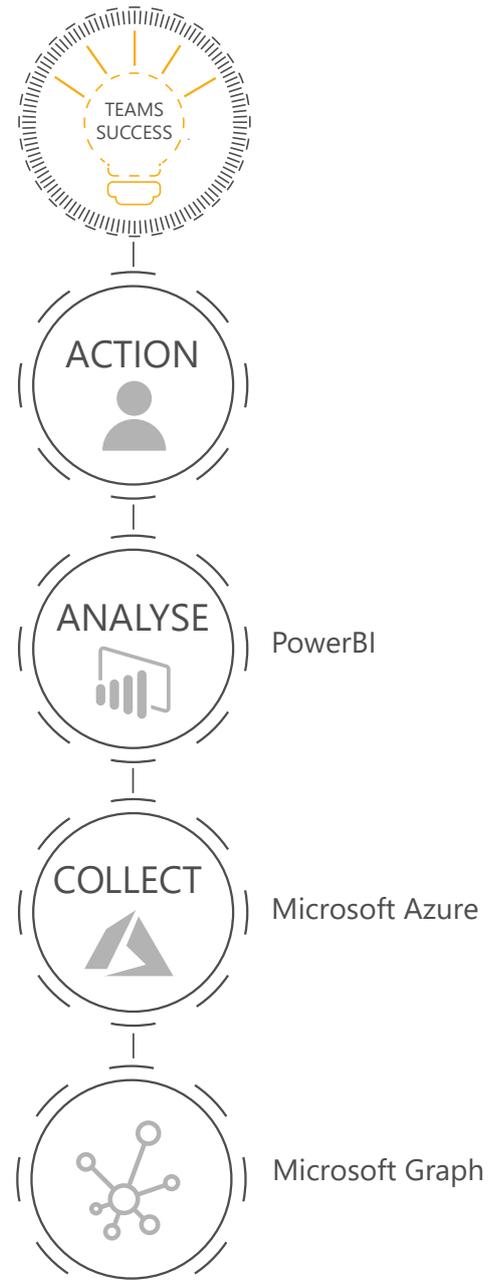
The app guides and controls team creation with User-level configuration options including Public, Private or Hidden teams, the ability to add Members and Guests, Files and Channels, document retention policies, naming conventions, minimum Owner count and approval workflows. Traffic light guidance benefits the User experience.

Automation

Automation takes care of day-to-day management, targeting non-compliant or poorly engaged Users with direct messages and actions to reinforce governance and drive adoption. Messages can be customised to reflect your in-house style, with links, logos and buttons.

Teams Reports

Teamwork Analytics opens up the wealth of data captured daily in Teams with focused reports on Usage, Collaboration and Governance. Data drill-down allows analysis at Team and User level, enabling you to pinpoint champions, explore use cases and identify risk scenarios for remediation without costly IT involvement.



TRANSFORM YOUR MODERN WORKPLACE

See for yourself how Teamwork Analytics can capitalize on your investment to leverage the full power of Microsoft Teams.

For further information or to book a complimentary consultation, please contact enquiries@modalitysystems.com

